Mayor Jerry Strause Council Stefanee Heater Mark Fedler Dustin Furnald Joe Huff Aaron Sperry **City of Danville**

105 West Shepherd Street PO Box 265 Danville, IA 52623

Phone: 319-392-4685 Fax: 319-392-8456 www.danvilleiowa.com

To all new Danville Municipal Utility Customers:

IMPORTANT PHONE NUMBERS

City Hall 392-4685 (after hours UTILITY EMERGENCIES ONLY dial 319-457-2295) **DIAL 911 For Medical, Fire, or Police Emergency**

A) Your deposit will be refunded after twelve consecutive months of prompt payment (which may be eleven timely payments and one automatic forgiveness of late payment). For refund purposes the account shall be reviewed for prompt payment after twelve months of service following the making of the deposit and for each twelve months terminating on the anniversary of the deposit. If you discontinue your service before your anniversary date, your deposit will be applied to your final bill.

B) Interest at the rate of 5% (five percent) will be paid on all customer's deposits from the date of deposit to the date of the first anniversary of the deposit, provided that the customer fulfills the requirements as stated in Letter A above. If the utility customer is not entitled to receive their utility deposit refund after the first year of service, as stated in Letter A above, then the customer forfeits any and all utility deposit interest. If the utility customer discontinues their service before their first anniversary date, then the customer forfeits any and all utility deposit interest.

C) The utility bills come out the first of each month, due by the 20^{th} of each month. If the 20^{th} happens to fall on a Saturday or Sunday, or a holiday, as long as your payment is in the drop box Monday morning when the City Clerk arrives to work or in the US Mail Monday morning, your payment will not be considered late.

D) We do offer Direct Pay from your account to Danville. You will need to sign an Authorization For Direct Payment via ACH. This form is available at City Hall. This process is done on the 15^{th} of each month.

E) The utility meters are read by the 15^{th} of each month, with the bill to come out on the first of each month. You will receive your first bill:

Your first bill will be due by:

F) Garbage pickup is every Tuesday morning. Have your items out by 6:00 a.m., in the trash container provided to you by LaVeines. The garbage man will not pick up your trash if it left in cardboard boxes – those can be recycled – or if left lying there in a pile. Danville does have a

spring cleanup day, usually in late April. No fall cleanup. If you have an appliance that needs to be picked up, contact City Hall for more information.

G) Curbside recycling service is also offered every other week. You must have a green recycling container in order for the recyclers to stop at your residence. The containers sell for \$8.00 a piece. Contact City Hall for a recycling schedule.

H) If you do have problems with your electric or water service, contact City Hall at 392-4685 during working hours. After hours call 392-8381. DO NOT CONTACT ALLIANT ENERGY WITH YOUR ELECTRIC CONCERNS AS THEY DO NOT PROVIDE YOU OR THE CITY WITH ELECTRICITY. Contact Alliant Energy for your gas utility questions and concerns.

I) The City has a curfew and an animal ordinance. Contact City Hall about any of these items if you have any questions.

J) Permits are required for building, electric and plumbing projects. Applications are available at City Hall and must be approved by the Building Inspector and City Council before any work can begin. Permits are also required for the driving of ATV's, UTV's, and Golf carts on city streets. Address numbering is now required on all residential and business structures.

K) Before any digging or excavation starts, you need to call Iowa One Call at 800-292-8989 at least 48 hours in advance. By calling this number, your utilities will be located free of charge. It is not only in your best interest, it's the law. The use of Iowa One Call eliminates the risk of service disruption for you and your neighbors. It also greatly reduces the risk of severe personal injury and even death. Substantial financial penalties may be imposed on individuals who disrupt utilities because they failed to make the appropriate phone call.

L) If you would like to join the Danville Fire Department, contact City Hall for more information.

Mayor:Jerry Strause
Council:Stefanee Heater
Mark Fedler
Dustin Furnald
Aaron Sperry
Joe Huff
City Clerk:Susan K. Rogers
Public Works Supt.: Allen W. Schillie
Maintenance Worker: Frain Wagner
Fire Chief: Bryon Heater
Building Inspector: Bryon Heater
Electrical Inspector: SE IA Regional Planning

Mediacom = Cable TV 844-274-6753
Alliant Energy = Gas utilities 800-255-4268
Danville Telecom = landline phone service, high speed Internet 319-392-4251
Post Office = Make sure you go talk to them. You may require a PO Box. <u>Home</u> <u>delivery is NOT offered to everyone in the</u> <u>community</u> . Post office hours are Monday thru Friday 10:30 to 2:30; Saturday 9:45 to 11:45. 319-392-4291